

PREPARING YOUR HOME FOR WINTER WEATHER

Winter weather is here and the City of Carmel Utilities would like to remind you to take precautions to protect the plumbing in your home from freezing during extremely cold temperatures.

- If you have pipes along an outside wall allow a small trickle of water to run at night to keep the pipes from freezing. The cost of the extra water is low compared to a frozen pipe.
- Open cabinet doors to expose pipes along outside walls to warmer room temperatures.

- Insulate both hot and cold water pipes in an area that is likely to freeze since hot water pipes have a tendency to freeze first.
- Keep your garage door closed whenever possible during cold spells.
- Before the frost hits, make sure to drain and store garden hoses.
- Know where your main water shut-off valve is. If a pipe freezes or breaks, shut the water off immediately.

Traveling during periods of cold weather?

Please consider these measures as well:

- Make arrangements with a friend or neighbor to periodically do a house check to make sure the heat is working.
- Never turn off the heat – keep the thermostat at least 65 degrees. Anything lower than 50 degrees may cause frozen pipes.
- Turn down the temperature on your hot water heater to save energy but do not turn the unit off.

- Check your basement or crawl space sump pump. Inspecting the sump pump to ensure it's working correctly will save time and money.

**For frozen pipes or water leak concerns,
please call Carmel Utilities Water Distribution at
317-733-2855**



Carmel Utilities Water Meters - Please Call Us BEFORE YOU TOUCH!

Mishandling your water meter can cause damage and lead to extra costs.

Please notify: City of Carmel Utilities
(317) 733-2855



Please call the experts-
**WE'RE HERE
TO HELP!**

City of
**Carmel
Utilities**



Go Green. Go Paperless.

Pay on-line at:
carmelutilities.com

To read this and other Carmel Utilities newsletters on-line,
visit CarmelUtilities.com/carmel-utilities-newsletters

WASTEWATER TREATMENT PLANT AWARDS

Congratulations to the Carmel Utilities Wastewater Treatment Plant (CUWTP) on receiving FOUR awards at the Indiana Water Environment Association (IWEA) annual conference in August.



Left to right: Rachel Calhoun, Laboratory Analyst; Tara Washington, Plant Manager

The 2023 IWEA Laboratory Excellence Award recognized the CUWTP Lab for demonstrating a high level of commitment to Best Laboratory Practices and accurate data reporting. This is the 22nd consecutive year the CUWTP has received this award.



Left to right: Brad Haymaker, Safety Committee Chair, Electrical and Lift Stations; Rachel Calhoun, Laboratory Analyst. Not pictured: Jeff Cooper, Maintenance; Cole Cummings, Collections; Duane Jarvis, Administration and Safety Committee Secretary; RJ Phillips, Operations

The 2023 IWEA Excellence in Safety Award was given to the CUWTP for grading high in merit points for sustaining a minimum of lost-time accidents.

The CUWTP developed a Safety Committee five years ago and participated in an extensive Safety Audit conducted by members of the IWEA Safety Committee. This is the second year in a row the CUWTP has achieved this award.



Left to right: Mike Turner, Senior Operator; Jordan Kleinsmith, Operations Manager; Tara Washington, Plant Manager

The 2023 IWEA Biosolids Award honored CUWTP for its significant contributions in the development and implementation of cost effective solutions. This recognition also included their environmentally safe and publicly acceptable, beneficial biosolids use practices. This award was previously received by CUWTP in 2016.



Rachel Calhoun, Laboratory Analyst

An individual award, the 2023 IWEA Tumble Bug Award was awarded to CUWTP Laboratory Analyst, Rachel Calhoun, for dedicated service to the Wastewater industry.

RESIDENTIAL SEWER CUSTOMERS:

PLEASE FIGHT

F.O.G.



KEEP FATS, OILS & GREASE OUT OF YOUR DRAINS!

Backups & blockages can be caused by F.O.G., which is found in meat, fish, butter, cooking oil, mayo, gravies, sauces and food scraps.

For more information, visit CarmelUtilities.com



HOUSEHOLD HAZARDOUS WASTE



Many chemicals, full paint cans, etc. should not be disposed of in your trash can. It's easy to drop off these items at the Carmel Household Hazardous Waste Collection Center, which hires outside contractors to dispose of/recycle materials in an environmentally responsible manner.

Hours of Operation

Tuesday - Friday,
8 a.m. - 5 p.m.

Saturday,
9 a.m. - noon

Closed
Sunday & Monday

Also closed on all city government holidays

Location

901 N. Range Line Road
Carmel, IN 46032
317-571-2624

Please visit the CarmelUtilities.com website for a list of accepted items.

Please note, the Household Hazardous Waste Collection Center is available to Carmel Utilities residential customers only. Businesses and non-Carmel Utilities customers are not eligible.



TRASH AND RECYCLING HOLIDAY SERVICE SCHEDULE

THANKSGIVING DAY –

Thursday, November 23, 2023

Residential pick-up will be delayed by one day due to the holiday.

Thursday's service area will be on Friday; Friday's service area on Saturday.



CHRISTMAS DAY – Monday, December 25, 2023

There will be a one-day delay the week of Christmas.



FALL LEAF AND LANDSCAPE WASTE REMOVAL

From October 15 through December 15, each home is allowed up to 20 bags/bundles (four feet or shorter bundles) of landscape waste pick-up per week, free of charge.

SERVICE DELAY DUE TO WINTER WEATHER

In the event of a major snow or ice storm, Trash & Recycling service may be delayed.

Please refer to the front page of the City of Carmel Utilities website (carmelutilities.com) where any delays will be posted.

Service delays will also be posted on social media sites Nextdoor, the Carmel Utilities Facebook and Twitter accounts.

[CarmelUtilities](https://www.facebook.com/CarmelUtilities) [@CarmelUtilities](https://twitter.com/CarmelUtilities)

Also please be aware that any news broadcasts concerning trash service in Indianapolis or other communities may not apply to service in Carmel.

HOLIDAY LIGHTS RECYCLING DRIVE

Recycle old, broken and unused strings of lights!

*Public drop-off at White's Ace Hardware at Carmel starting: Monday, November 20

Collection ends on Friday, January 19

White's Ace Hardware and Garden Center is offering 10% off your purchase of new LED Christmas lights when you drop off an old set to recycle. This offer is only valid towards the purchase of LED Christmas light sets. This offer is not valid or cannot be used in conjunction with any items already on sale, previously purchased items, other coupons, or in-store discount programs. Offer valid November 20, 2023 – December 17, 2023 or while supplies last.

This environmentally-friendly program offers an alternative to sending strands of holiday lights to a landfill.

SPONSORED BY:

2023 Rain on Main

The ninth annual Rain on Main event, a popular painted rain barrel contest and auction, kicked off Friday, August 11, with a display of 20 decorated barrels in the Carmel Arts & Design District. This event was presented by Carmel Utilities, Carmel Department of Storm Water Management and the Hamilton County Soil and Water Conservation District. The barrels were prominently featured along Main Street through the following week and then relocated to the Carmel Farmers Market on Saturday, August 19, for the final day and on-line auction.

Rain on Main uses art on ordinary barrels to help educate the public about the value of water efficiency. Rain barrels have grown in popularity across the country and decorated barrels provide a beautiful visual element to landscaping and are a great way to save water and help the environment.

Net proceeds from the auction support water education in Carmel Clay Parks, including signage, some of which has been installed at Founders Park (located at 116th Street and Hazel Dell Parkway) using funding generated by Rain on Main. Additionally, Carmel residents who install a rain barrel are eligible to apply for a \$50 rebate per barrel from the City's Storm Water Utility. **More information about Rain on Main and the rain barrel rebate can be found at RainOnMain.com.**



Art Competition Winner
Carolyn Willard
Water Into Wine
Barrel #7



People's Choice Winner
Janus Development Services, Inc.
Art Coordinator Katie, Bill & Sam
Chicka-Chicka-Bloom-Bloom
Barrel #20

More information can be found at RainOnMain.com or [Facebook.com/RainOnMain](https://www.facebook.com/RainOnMain), including the Art Competition winners, as well as the People's Choice awards.

THANK YOU



White's **ACE** Hardware
and Garden Center



Barrel artists:

- | | |
|-------------------------|---------------------|
| Valerie Bielski | Sepideh Motevasel |
| Aimee Bruno | Holly Nelsen |
| Beth Clary Schwier | Chelsea Primason |
| Kim Dax | Ranj Puthran |
| Linda Gilmore | Ashley Richardson |
| Jacquie Green | Walt Thacker |
| Ya-elle Halevi | Christina Wells |
| Carolyn Martens | Carolyn Willard |
| Jenna Mishelow | Janus Developmental |
| Guerin HS -Audrey Papay | Services, Inc. |
| Carmel HS National Art | Katie, Bill & Sam |
| Honor Society | |

Barrel sponsors:



Brought to you by:

